

United States Postal Service®

INDUSTRYALERT

September 20, 2021

Final Weeks to Migrate to EPS!

The Centralized Account Processing System (CAPS) is retiring October 2021. All customers with CAPS accounts must migrate to Enterprise Payment System (EPS) as soon as possible to prevent losing the ability to mail with the Postal Service. All products are now eligible for migration to EPS.

Please do not wait for the CAPS retirement to migrate to EPS. The Postal Service will inactivate permits that have not migrated to EPS on October 3, 2021. This will impact your ability to mail with the Postal Service. **Customers with inactivated permits must contact their local Business Mail Entry Unit (BMEU) or the Mailing and Shipping Solutions Center (MSSC) and will be required to set up an EPS account before any permits will be re-activated.**

Contact the MSSC at 1-877-672-0007 or email MSSC@usps.gov

Steps to self-migrate to EPS can be found at <https://postalpro.usps.com/EPS/MigrationFactSheet>

Eligible Products and Permits currently supported for an immediate migration to EPS:

Eligible Products

- Priority Mail
- First-Class Mail, Letters, Cards, Flats, and Package Service
- USPS Marketing Mail, Letters, Flats, and Parcels
- Parcel Select
- Media Mail
- Library Mail
- Bound Printed Matter
- Periodicals
- ACS™ and AEC
- International Products
- BRM/QBRM
- eVS/CNSBPro
- USPS Returns*
- PC Postage/Endicia*
- DFAS/SAM*
- iCAPS*
- Third-Party Billing (TPB)
- Parcel Return Service (PRS)
- Premium Forwarding Service Commercial (PFSC)
- Premium Forwarding Service Local (PFSL)
- Commercial Package Intercept (CPI)

Eligible Permits

- Permit Imprint (PI)
- Postage Due (PD)
- Business Reply (BR)
- Periodical (PE)

** USPS Returns, PC Postage/Endicia, DFAS/SAM, and iCAPS will require USPS assistance to migrate to EPS. Please reach out to the MSSC about the migration of these products immediately.*

Customers with an **Express Mail Corporate Account (EMCA)** utilizing CAPS need to migrate to the National Customer Management System (NCMS) payment method to fund the EMCA account. Please reach out to the MSSC about the migration (<https://postalpro.usps.com/sfs>).

If you have any questions or need support opening an EPS account, please contact your local BMEU or the Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007 or email MSSC@usps.gov

- Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time

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